

**UK Council
for International
Student Affairs**

Annual Review 2010-11

The UK Council for International Student Affairs is the UK's national advisory body serving the interests of international students and those who work with them.

UKCISA

UKCISA is the UK's national advisory body serving the interests of international students and those who work with them.

It does so through research, print and web-based publications, a national training programme, dedicated advice lines for students and advisers, and liaison and advocacy with institutions, agencies and government.

Its members include all UK universities, those further and higher education colleges which are active internationally, and a range of specialist and representative bodies.



The year in brief

In 2010-11, as part of our ongoing programme of work, we:

- took 6,000 **member advice calls** and 4,300 **student/public advice calls**
- registered over 1400 delegates from 250 institutions on **our national training programme**, attending our 52 one-day courses over 4 locations
- had 200 new registrations per month on our **online training** programme, **New to International**
- delivered 7 **in-house** courses with 158 participants
- awarded the **Certificate for International Education Professionals** to 17 staff at member institutions
- welcomed over 370 participants to the **annual conference**
- had 1,300 subscribers to our **email discussion list**
- updated over 2,400 recipients with our **e-news** service
- received 70,000 unique visitors a month to our **website**
- had 513 **members** plus 18 subscribers and 14 courtesy associates
- distributed 1,500 copies of the **UKCISA Manual**

One-off activities and projects in 2010-11 included:

- publication and distribution of **An overview of the student immigration rules**
- two **special briefings** for members on changes to Tier 4
- a press briefing factsheet entitled **International Students: facts, figures and fiction**
- the development and launch of **Managing accommodation for international students: a handbook for practitioners**, written by Unipol and funded by the Prime Minister's Initiative for International Education (PMI2)
- the development of seven **new training courses**
- The launch of the first four modules of our new online training programme **New to International**, jointly funded by UKCISA and PMI2

Delivering on our objectives

The Board established objectives in ten key areas at the start of the year. Here's how we delivered on each of them.

1. Immigration Policy

Objectives

- ensure that the Tier 4 rule changes announced in February are widely publicised and explained to students and institutions and work with other sector bodies to monitor their impact, and seek changes or improvements where necessary
- continue to press for improvements in visa processing and a resolution to the concerns over 'reporting' and 'switching sponsors'

Achievements

- produced two extensive 'Special Briefings' in April and August
- updated all web information for both students and advisers
- developed and produced an entirely new 'Overview of the student immigration rules', bringing together, in simplified form, all of the key features for non immigration specialists
- achieved a solution to the Section 50 'switching institution' issue
- responded to the government's wide ranging review of the Student Immigration System in January 2011, highlighting substantial areas of potential harm to students, institutions and the UK economy.
- gave evidence to the Home Affairs Select Committee
- conducted numerous briefing meetings with other sector organisations



Immigration policy

No sooner had the student visa rules changed in the summer of 2010 – as a result of the then Prime Minister's Review – than the new Coalition government announced yet another review and formal consultation with what many described as “the most radical proposals for at least a decade” as part of the overall policy of reducing net migration. UKCISA, with many others, argued that categorising international students as ‘migrants’ was entirely inappropriate and totally ignored their non economic status – they paid all their own fees and living expenses and came ‘to learn not earn’.

We were invited to speak at a range of conferences and debates, were featured on the BBC's main news programmes, had an opinion piece featured in the Guardian, briefed members of Parliament, gave evidence to the Home Affairs Select Committee, gathered views from our 500 institutional members, brought over 30 allied organisations together to coordinate our formal responses and highlighted areas where, if implemented, the proposals would cause massive disruption and damage to one of the UK's most successful areas of activity.

The result was that whilst many of the new measures announced at the end of March will harm many well established and well regarded private colleges – and with the abolition of the Post-Study Work scheme make the UK far less attractive internationally – many of the government's more extreme proposals were abandoned. There was no actual cap put on numbers; no requirement for all to return home to apply for extensions; no blanket requirement of B2 levels in English for any study in the UK; no complete bar on Level 3 courses; and at least those at universities or publicly funded colleges will continue to have entitlements to part-time work during studies.

The new rules, however threw up a range of anomalies and ambiguities which are only now being clarified.

Government says that the measures are designed to reduce the number of students coming to the UK by 70,000 (plus 10,000 dependants) without damaging good institutions and, in particular, universities. Many however already report some effect on general demand overseas: the real impact on recruitment numbers will probably not be known until the autumn.

2. Employment

Objectives

- campaign for the preservation of the Tier 1 Post Study Work scheme – regardless of any change of government or economic circumstances – and for greater recognition of the benefits of enabling international students to gain appropriate work experience

Achievements

- actively supported the work of the Association of Graduate Careers Advisory Services (AGCAS), the National Association for Student Employment Services (NASES) and the Prime Minister’s Initiative (PMI) employability group to help to make employment information more widely available to international students and to highlight, for employers, the benefits of employing international students and the relative ease of doing so under the Post-Study Work (PSW) scheme
- submitted evidence opposing the abolition of PSW, resulting in the decision that it would be retained until April 2012 and that international graduates would then, with certain conditions, be able to apply for Tier 2 jobs outside the numerical limit and without having to satisfy the Resident Labour Market Test

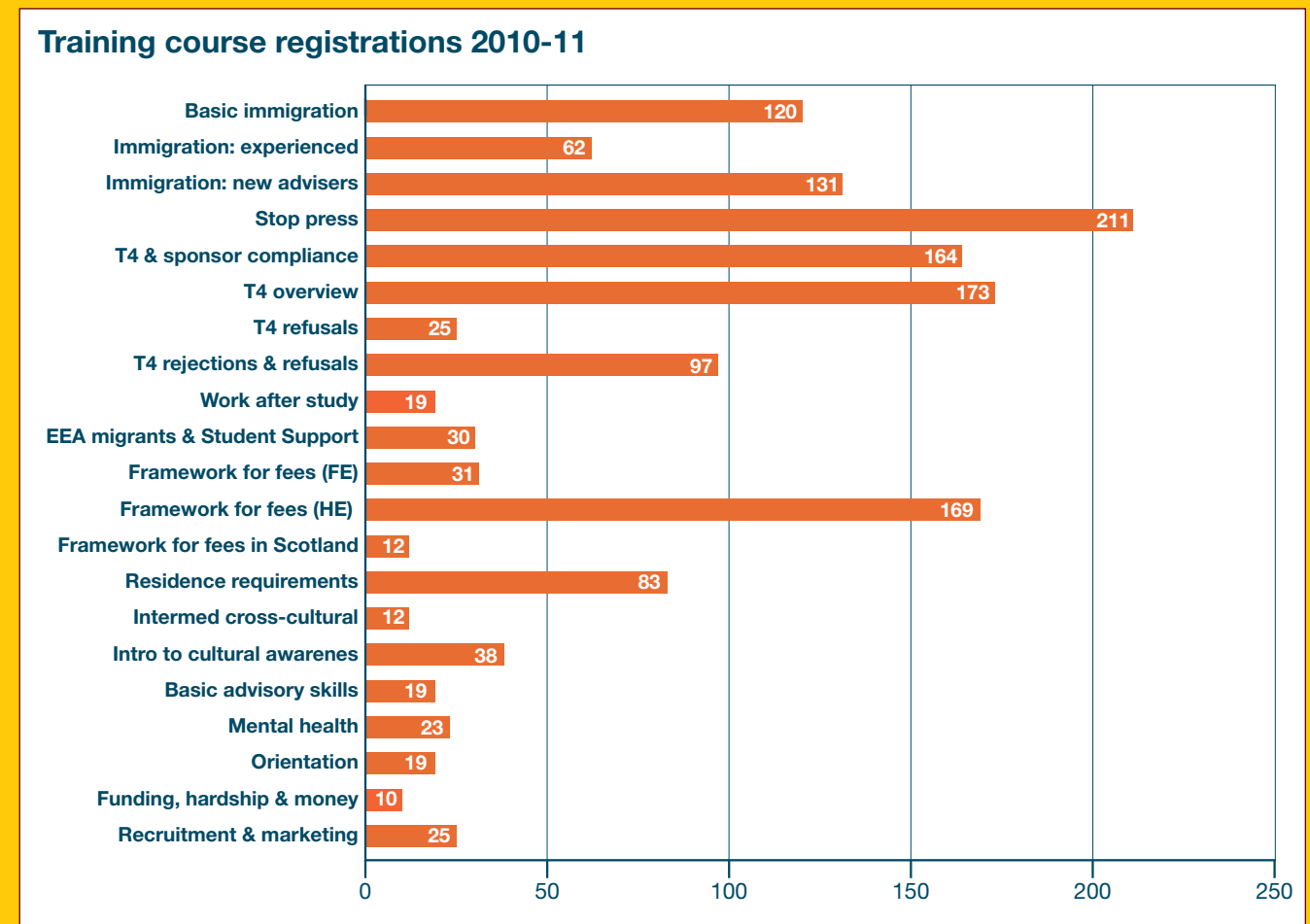
3. Training and Professional Development

Objectives

- provide 50 days of training to over 1200 university and college staff and introduce a new course on ‘Managing Tier 4 Refusals and Appeals’
- attract over 400 participants to Annual Conference
- launch a new on-line ‘New to International Work’ self study programme for widespread use throughout the UK
- take forward the outcomes of the review of the UKCISA/Nottingham Certificate for International Education Professionals with the aim of having a successor programme up and running by January 2011

Achievements

- introduced seven new courses, leading to a total of 52 days training delivered in four locations as part of UKCISA’s national training programme (compared with 41 in the previous year)
- provided seven ‘in-house’ courses for individual institutions
- total delegate numbers, at 1400 for the national programme and 160 for ‘in-house’, were up by over 10%
- achieved conference attendance at 374 – a little below the target, no doubt due to pressure on budgets
- launched phase 1 of ‘New to International’ with 200 registrations per month between November and March
- agreement in principle was reached with the University of Nottingham to develop and deliver a PGCert for International Student Advisers, subject to confirmation on costs and fees.



4. Advice and Guidance

Objectives

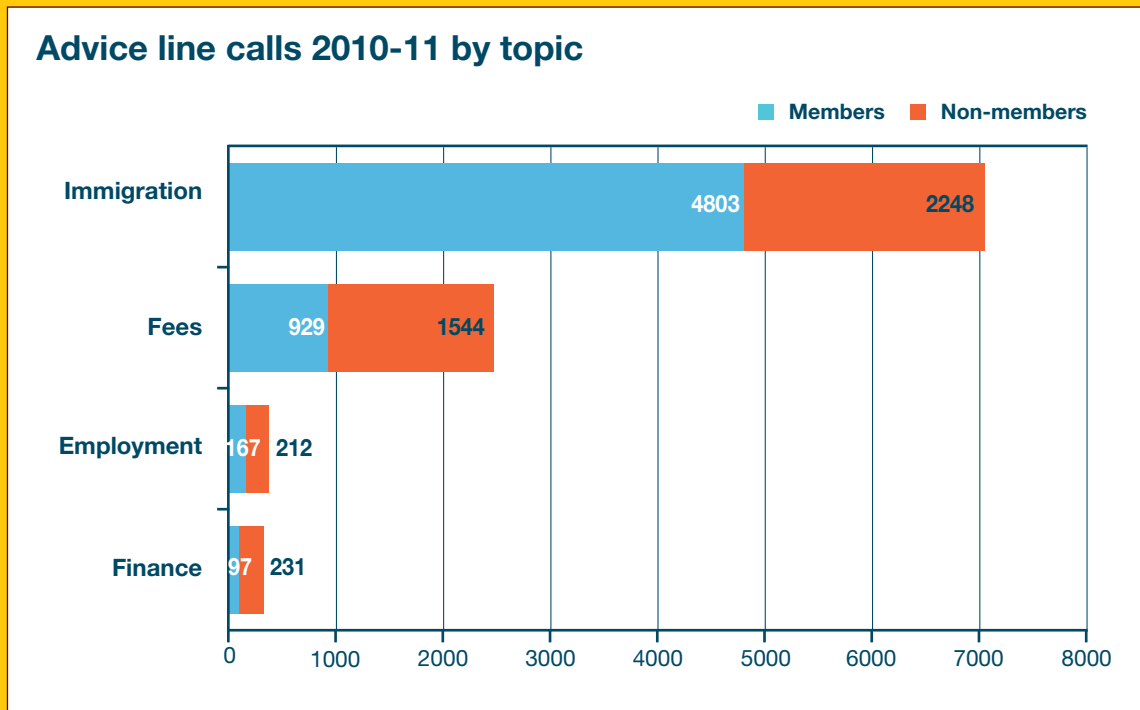
- ensure that the Advice Lines are available for over 800 sessions (ie in excess of 2000 hours) during the year
- produce occasional Briefings on Tier 4 (and other) current issues and update on a regular basis the electronic and searchable version of the immigration section of the UKCISA Manual
- re-structure all student pages and explore greater use of inter-active tools providing swift answers to regular topics

Achievements

- took 6,000 calls on the members’ advice line (4,700 on immigration issues) and 4,300 on the student/public advice line (2,200 on immigration) exceeding the normal annual target of 10,000
- initiated a project towards the end of the year to review ways in which even more calls might be taken or advice given more efficiently in other ways
- produced two special briefings on Tier 4 regular e-news updates, and a new ‘Overview of the student immigration rules’ as a summary for staff who are not immigration specialists

The online electronic version of the immigration section of the Manual was updated for the whole of 2010 during the time of greatest change in Tier 4. However, this was too labour intensive to continue into 2011.

- restructured the members' area of the website and obtained external advice on more substantial improvements which might be achieved over the longer term and with additional investment



5. Prime Minister's Initiative

Objectives

- ensure that all agreed projects are, as far as possible, appropriately completed before the scheme ends in April 2011
- ensure that plans are developed to embed and sustain those projects with most long term potential (including 'Prepare for Success', the 'International Student Calculator' and 'Teaching International Students')
- work with others on a 'legacy' and/or successor strategy

Achievements

- completed all projects successfully by the end of the year, except where joint funding had provided for continuation past the end of March 2011
- held a final PMI Policy forum at the end of the year to mark the successful completion of five years of UKCISA managed PMI project activity which evaluation studies indicate has contributed to a significant increase in international student satisfaction. A report of the full five years of activity on the Student Experience strand was launched at the event.
- in ongoing discussions with partner bodies such as the Brightside Trust, Higher Education Academy, NUS and University of Southampton about continuation of the major projects

The Prime Minister's Initiative for International Education (PMI2) 2006-2011

THE PRIME MINISTER'S INITIATIVE FOR INTERNATIONAL EDUCATION

2010-11 was the final year of PMI2. Over the five years of the project UKCISA led on the Student Experience strand. As part of this we have:

- funded 61 **pilot projects** and 19 **overseas study visits**. Our evaluation report showed most projects had continued, many had expanded and developed. Extensive dissemination has taken place via the UKCISA website and annual conferences, and via three published reports circulated to over 2000 contacts.
- offered a range of **PMI-supported events** to provide development opportunities to a wide range of sector staff including 250 people attending FE International Network events since 2007-08, over 200 attending AISA conferences, over 100 at English UK events, 300 at UKCISA Policy Forums and over 200 at UKCISA/NUS training giving a combined total of well over 1000 participants.
- launched **New to International** (the online learning resource for new staff) the first phase of which gained 200 new users a month after its launch.
- developed **Prepare for Success** – 19,000 users in August 2010 alone (biggest monthly total since launch in 2008), now accessed in over 200 countries; average of 500-800 visits in any 24-hour period
- developed the **International Student Calculator** which had over 22,000 visits in the first quarter of 2011, and was accessed from 169 countries. 396 advisers have downloaded the advisers' resources
- supported the **NUS internationalisation strategy** with 20 students' unions participating in 2009-10 and a further 20 in 2010-11. These 40 unions have a combined membership of more than 800,000 students. Students' unions participating in the project took part in several networking days, conferences and events, as well as 21 best practice workshops. Over 340 students' union staff and officers have benefitted to date. In addition four training modules have been developed in conjunction with NUS Scotland.
- Launched the **Teaching International Students (TIS)** project: By the end of the project, TIS will have run over 20 staff development workshops and spoken at over 30 other events, and run a major international conference. Attendance at TIS run events had reached nearly 500 participants by January 2011. Publicity has gone out through a wide range of channels and regular newsletters have been sent out, with the circulation increasing to over 500 recipients for the most recent one. The TIS website now has extensive information on 11 separate topics, and including case stories and video material as well as links to research and resources. It received over 800 visits in first week of launch (Feb 2010). Following launch TIS part of Higher Education Academy website was seventh most visited page on whole HEA website and now averages around 800 visitors per month. As a result of the high demand for the project the Higher Education Academy has made internationalisation one of its top priorities for 2011-12.

6. Research

Objectives

- undertake a benchmarking survey of international student services with responses from at least 75 higher education institutions (HEIs) and 50 further education colleges (FECs) to assess progress since the PMI funded surveys in 2007

Achievements

- carried out and published the report of a benchmarking survey of International Student Services, which confirmed again that many of these had expanded and developed since earlier studies in 2007 and 2008. 82 HEIs and 37 FECs provided complete responses to the survey



7. Communications

Objectives

- analyse and further develop our communication strategy – following a comprehensive membership survey – to ensure that the move to electronic communications meets members' needs and reaches a wider audience

Achievements

- a communications survey amongst members confirmed that the move to largely electronic information had been successful and well received

8. Governance

Objectives

- clarify and improve communications with – and accountability to – members through a programme of constitutional reform creating a clearer division of roles and responsibilities between members and Trustees, simplification of election procedures, and a much improved and more effective annual members' meeting

Achievements

- at the July 2010 Annual General Meeting, members unanimously agreed the proposed new Articles which have now been adopted, designed to clarify roles and responsibilities, simplify election procedures and enable an improved and more effective annual members' meeting

9. Funding:

Objectives

- seek agreement, by December 2010, to an extension in grant funding for the three year period 2011- 2014 from both the Department for Business, Innovation and Skills (BIS) and the Scottish Government which, in addition to membership income, will enable a full portfolio of information and advice services to continue to be provided to both members and the wider public throughout the UK

Achievements

- towards the end of the year BIS was able to indicate, but only informally, that their grant-in-aid might continue at current cash levels (subsequently confirmed in late April, but only guaranteed, as yet, for one year). Scotland was also only able to give an informal indication that some future funding may be possible prior to decisions by new ministers after the elections in May.

10. Premises

Objectives

- modernise and refurbish UKCISA's current premises to create a more appropriate working environment for visitors and staff

Achievements

- the planned refurbishment project was postponed from the summer of 2010 due to protracted negotiations on the lease extension. These have now been concluded and it is hoped that the project will go forward in the second half of 2011.



Working in partnership

During the year UKCISA staff attended, and in most cases also presented or chaired sessions at the events of:

- **Sector and professional bodies** including
 - the American Association of Study Abroad Programmes (AASAP) conference
 - the Association of Colleges/UKCISA FE International Network
 - the Association of Colleges International Conference
 - the annual British Universities International Liaison Association (BUILA) conference
 - the British Universities Transatlantic Exchange Association (BUTEX) AGM
 - the English UK/Study UK Student Experience conference
 - a meeting of the Engineering Professors' Council
 - the Immigration Advisory Service conference
 - the Leadership Foundation's Higher Education Summit on Internationalisation
 - the National Association of Student Money Advisers (NASMA) conference
 - the UK National Academic and Recognition Information Council (UK NARIC) annual conference
 - National Union of Students (NUS) conferences on international students and on internationalising students' unions
 - the UCAS International Conference
- **Commercial and other conferences** including
 - an 'Inside Government' seminar
 - a Westminster Policy Forum event
 - a student experience and PBS conference organised by EMAP
 - Neil Stewart Associates' annual FE International conference
 - the Migration Parliamentary Group
- **International conferences** including:
 - British Council's Going Global conference in Hong Kong
 - a one day conference on student immigration issues, convened by Australia and also attended by representatives from Canada and New Zealand and the UK
 - the Academic Cooperation Association (ACA) annual conference in Spain
 - the World Federation of Colleges conference in Birmingham

During the year Secretariat staff **represented UKCISA** at meetings of:

- the Joint Education Taskforce and its sub-groups
- the Batch Scheme User Group
- the Scottish Government's (International Lifelong Learning) Strategic Investment Fund
- the Association of International Student Advisers (AISA) Executive Committee
- the British Accreditation Council
- the ASIC Advisory Group
- UK NARIC Advisory Council
- a QAA group to produce guidance to HEIs concerning the management of international students' experiences.
- the UCAS International Advisory Group
- various PMI groups including the PMI Employability Advisory Group and the PMI Programme Review Group
- the British Council's Shine awards assessors

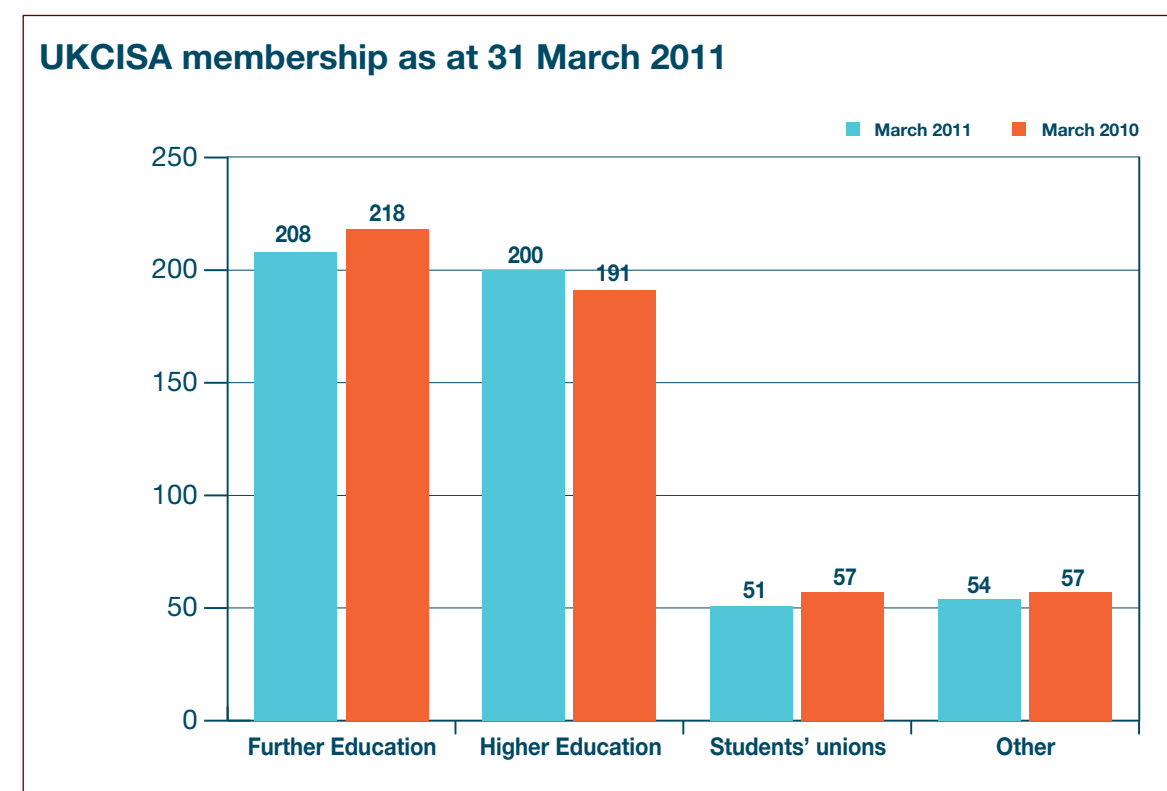
Membership

Our membership includes all UK universities, most internationally active public sector colleges of further and higher education; a small number of private colleges and independent schools; students' unions who are actively involved in supporting their international students and a range of other bodies with related interests.

Our membership fell slightly in 2010-11 (513 compared to 523 members) for several reasons.

- Students' union membership has been gradually declining due to budgetary pressures and advice services moving to central services.
- Individual membership numbers dropped after we restricted this category to exceptional cases only. Some individual members have instead become subscribers while others simply ceased their membership.

The apparent slight increase in higher education and decrease in further education membership numbers is due to a number of institutions asking to be transferred from the FE to the HE category, rather than through members joining or leaving. The number of educational institutions in membership has remained broadly unchanged.



Financial overview

Where our income came from in 2010-11

UKCISA has a number of well established income streams which enable us to provide services to our users. In 2010-11, we received £300k from the Department of Business, Innovation and Skills (BIS) in the form of Grant-in-Aid, as a contribution towards all of our services and a further £440k to fund activities under PMI. Whilst Grant-in-Aid will continue in 2011-12, 2010-11 was the final year of PMI funding. The Scottish Government made a grant of £30k in the year to support our activities in Scotland.

UKCISA generates the majority of its own income. Figure 1 shows that income from membership subscriptions (£538k) and from training and conferences (£372k) together represented 53% of total income received in the year.

Figure 2 shows how our income profile has changed in the last five years. Grant-in-Aid and the contribution from Scotland have provided consistent support throughout the period, while the amounts received in respect of PMI have increased significantly from £166k in 2006-07 to a high point of £461k in 2009-10. Funds generated by UKCISA's subscriptions and training and conferences have also increased significantly during the period from £722k in 2006-07 to £910k in 2010-11, an increase of 26%, although we have managed to hold base subscription rates for the last three years apart from a small increase to cover access to "New to International".

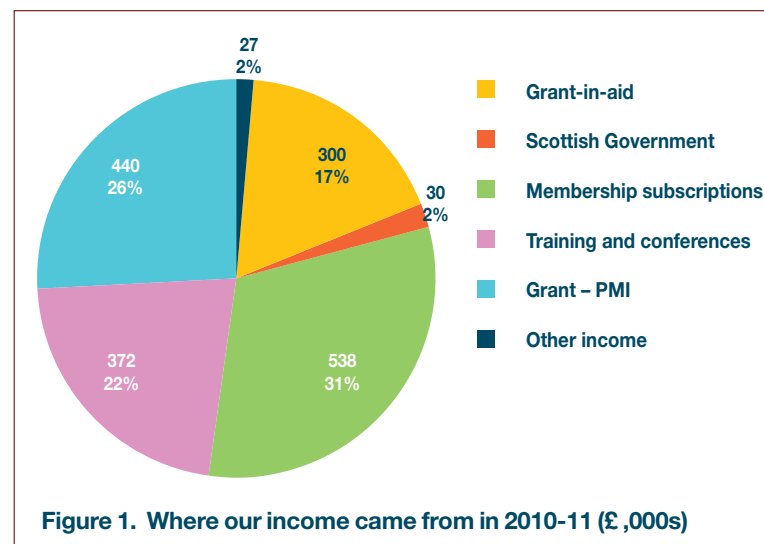


Figure 1. Where our income came from in 2010-11 (£,000s)

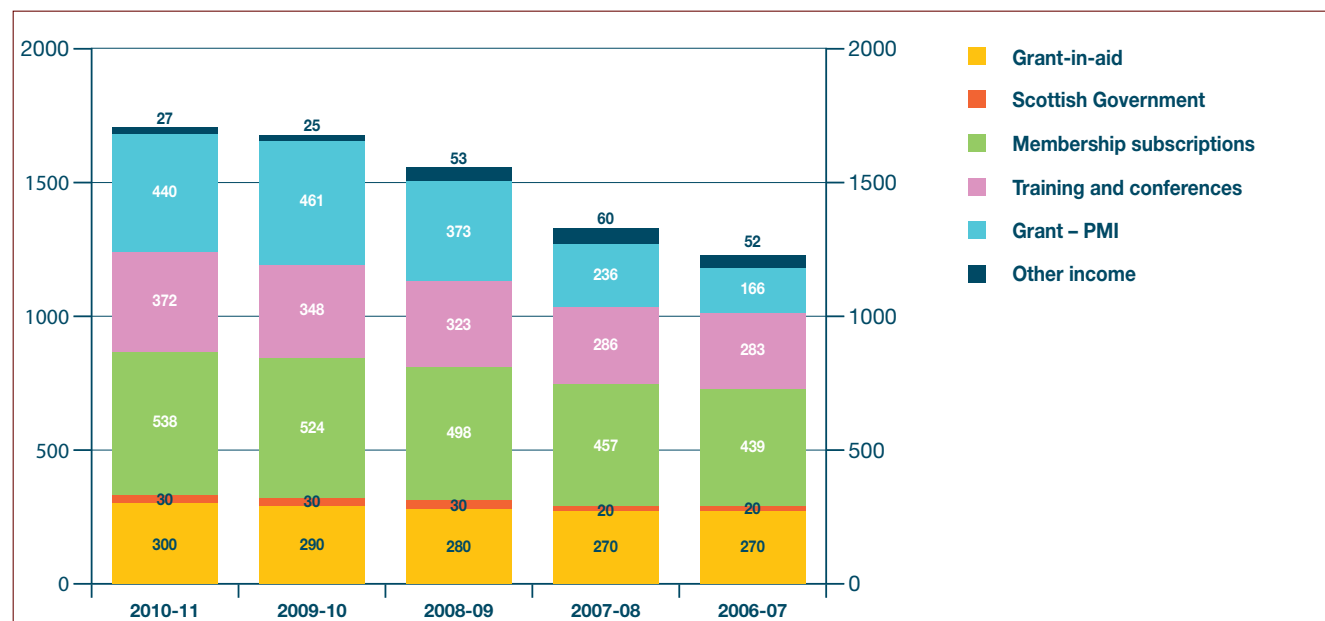


Figure 2. Our income profile in period 2006-07 to 2010-11 (£,000s)

How we spent our money in 2010-11

Figure 3 shows how our money is spent. Staff costs, at £815k, represent just over half of our expenditure, while expenditure of £437k on PMI activities was 27% of total spend in 2010-11. If expenditure on PMI is excluded, staff costs represent approximately 70% of total annual expenditure. The direct costs of our training and conference activities are £162k, with various support costs representing the balance of £197k. This amount includes a significant amount of VAT (£22k) which, as a charity, we are unable to recover.

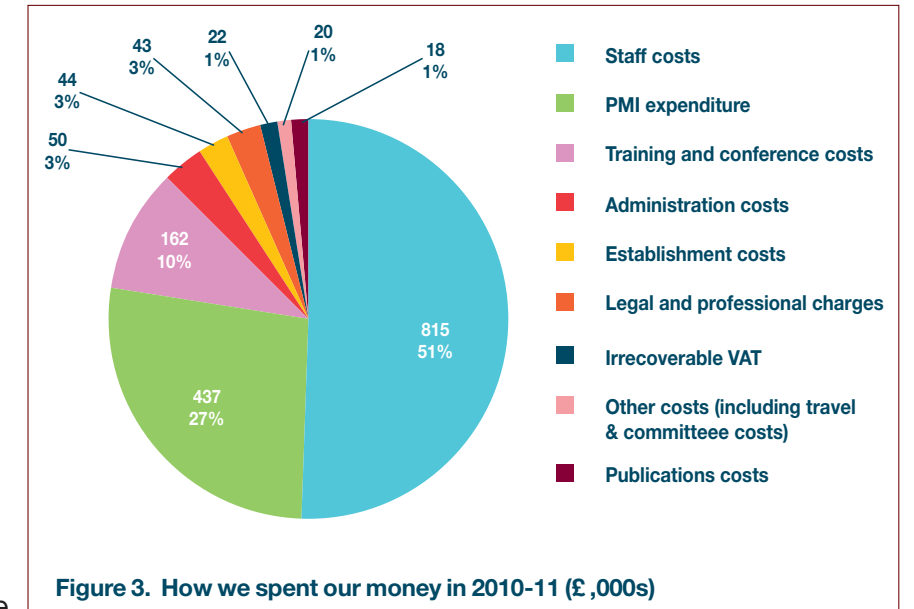


Figure 3. How we spent our money in 2010-11 (£,000s)

Our assets and liabilities

Figure 4 (below) shows the make up of our assets and liabilities over the period 2006-07 to 2010-11. The most significant amount included in creditors at each year end is the value of membership subscriptions which relate to the subsequent financial year. Because we raise our membership invoices on a calendar basis, at each year end 75% of the subscription is carried forward into our next financial year.

UKCISA was in a sound financial position at 31 March 2011. Our debtors had reduced from the levels of the two previous years and our cash balances were sufficient for us to face the challenges of the new financial year with confidence. The major concern for 2012-13 and 2013-14, however, is to maintain our grants from Government, without which subscriptions would have to increase significantly if we were to maintain the full range of our services to members, students and the public.

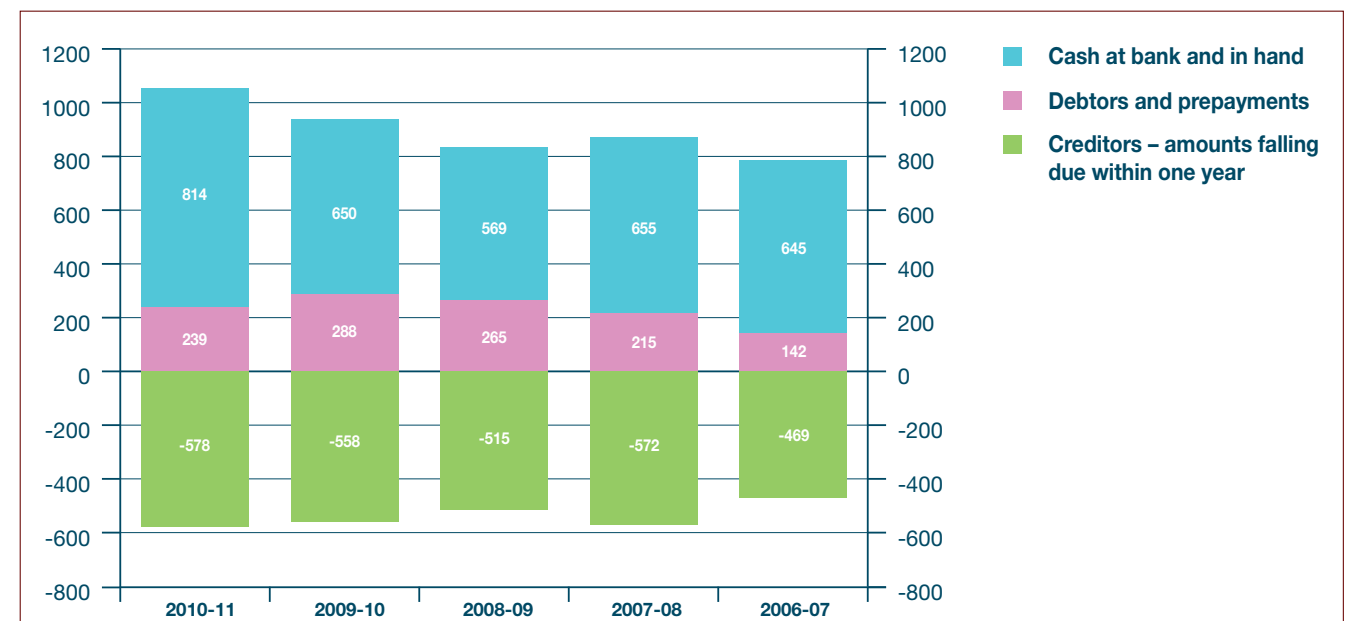


Figure 4. Our assets and liabilities from 2006-07 (£,000s)

UKCISA members and subscribers*

Higher education institutions

Aberystwyth University
 American Institute for Foreign Study (UK)
 American Intercontinental University
 Anglia Ruskin University
 Arcadia University, The College of Global Studies
 Aston University
 Azad University in Oxford
 Bath Spa University
 Birkbeck College (University of London)
 Birmingham City University
 Birmingham College
 Bishop Grosseteste University College Lincoln
 Bournemouth University
 BPP University College of Professional Studies
 British School of Osteopathy
 Brunel University
 Buckinghamshire New University
 Canterbury Christ Church University
 Cardiff University
 Central School of Speech and Drama
 Central University of Iowa London Programme
 City University
 Conservatoire For Dance and Drama
 Cornell/Brown/Penn UK Centre
 Coventry University
 Cranfield University
 De Montfort University
 Edge Hill University
 Edinburgh College of Art
 Edinburgh Napier University
 EUSA
 Florida State University London Study Centre
 Forth Valley College of Further & Higher Education
 Foundation for International Education
 Glasgow Caledonian University
 Glasgow School of Art
 Glyndwr University Wrexham
 Goldsmiths College (University of London)
 Greenwich School of Management
 Grinnell College

Guildhall School of Music and Drama
 Harlaxton College
 Harper Adams University College
 Heriot-Watt University
 HIBT
 Holborn College
 Hult International Business School
 Imperial College London
 Institute of Cancer Research
 Institute of Education (University of London)
 Institute of Ismaili Studies
 International College Portsmouth
 International College Wales Swansea
 Ithaca College
 Keele University
 Kensington College of Business
 King's College London (University of London)
 Kingston University
 Lancaster University
 Leeds Metropolitan University
 Leeds Trinity & All Saints
 Leo Baeck College
 Liverpool Hope University
 Liverpool Institute for Performing Arts
 Liverpool John Moores University
 London Business School
 London International College of Business and Technology
 London Metropolitan University
 London School of Commerce
 London School of Economics and Political Science
 London School of Hygiene & Tropical Medicine
 London South Bank University
 Lords College of Higher Education Ltd
 Loughborough University
 Magna Carta College
 Manchester Metropolitan University
 Middlesex University
 Millennium City Academy
 Newbold College
 Newcastle University
 Newman University College
 Northumbria University
 Norwich University College of the Arts
 Nottingham Trent University

NYU in London
 NYU Tisch School of the Arts London Program
 Oxford Brookes University
 Plymouth Devon International College
 Queen Margaret University
 Queen Mary, University of London
 Queen's University Belfast
 Ravensbourne
 Rayat London College
 Richmond - The American International University in London
 Roehampton University
 Rose Bruford College
 Royal Academy of Music
 Royal College of Art
 Royal College of Music
 Royal Holloway (University of London)
 Royal Northern College of Music
 Royal Scottish Academy of Music and Drama
 Royal Veterinary College
 School of Advanced Study (University of London)
 School of Oriental and African Studies (University of London)
 School of Pharmacy (University of London)
 School of Technology and Management
 Sheffield Hallam University
 Sheffield International College
 Southampton Solent University
 St George's, University of London
 St Mary's University College
 St. Patrick's International College
 Staffordshire University
 Swansea Metropolitan University
 Swansea University
 Syracuse University
 The Arts University College at Bournemouth
 The London Film School
 The Open University
 The Robert Gordon University
 The University of Birmingham
 The University of Northampton
 The University of the Highlands & Islands
 Trinity Laban
 Trinity School of Theology
 University Campus Suffolk
 University College Falmouth

University College London
 University College Plymouth St Mark & St John
 University for the Creative Arts
 University of Aberdeen
 University of Abertay, Dundee
 University of Bath
 University of Bedfordshire
 University of Bolton
 University of Bradford
 University of Brighton
 University of Bristol
 University of Buckingham
 University of California Education Abroad Programme
 University of Cambridge
 University of Central Lancashire
 University of Chester
 University of Chichester
 University of Connecticut in London
 University of Cumbria
 University of Derby
 University of Dundee
 University of Durham
 University of East Anglia
 University of East London
 University of Edinburgh
 University of Essex
 University of Exeter
 University of Glamorgan
 University of Glasgow
 University of Gloucestershire
 University of Greenwich
 University of Hertfordshire
 University of Huddersfield
 University of Hull
 University of Kent
 University of Leeds
 University of Leicester
 University of Lincoln
 University of Liverpool
 University of Manchester
 University of Maryland
 University of Nottingham
 University of Oxford
 University of Plymouth
 University of Portsmouth
 University of Reading
 University of Salford
 University of Sheffield
 University of Southampton
 University of St Andrews
 University of Stirling

University of Strathclyde
 University of Sunderland
 University of Surrey
 University of Sussex
 University of Teesside
 University of the Arts London
 University of the West of England
 University of the West of Scotland
 University of Ulster
 University of Wales Institute, Cardiff
 University of Wales, Bangor
 University of Wales, Newport
 University of Wales Trinity Saint David
 University of Warwick
 University of West London
 University of Westminster
 University of Winchester
 University of Wolverhampton
 University of Worcester
 University of York
 West Dean College
 West London College
 Writtle College
 York St John University

Further education institutions

Aberdeen College
 Abingdon & Witney College
 Adam Smith College Fife
 Amersham & Wycombe College
 Annesland College
 Barking & Dagenham College
 Barnet College
 Barnfield College
 Basingstoke College of Technology
 Bedford College
 Bellerbys College Brighton
 Bellerbys College Cambridge
 Bellerbys College London
 Bellerbys College Oxford and Embassy CES
 Bilborough College
 Birmingham Metropolitan College
 Blackburn College
 Blackpool and The Fylde College
 Bolton College
 Boston College
 Bournemouth & Poole College
 Bournville College of Further Education
 Bracknell & Wokingham College
 Bradford College
 Bridgwater College
 Brockenhurst College
 Bromley College of Further and Higher Education

Brooklands College
 Burton College
 Calderdale Colleges Corporation
 Cambridge Regional College
 Cambridge Ruskin International College
 Cambridge Tutors College
 Capel Manor College
 Cardonald College
 Carmarthenshire College
 Castle College Nottingham
 Central College Glasgow
 Central Sussex College
 Chelmsford College
 Chichester College
 City and Islington College
 City College Birmingham
 City College Brighton and Hove
 City College Coventry
 City College Norwich
 City College Plymouth
 City of Bath College
 City of Bristol College
 City of London College
 City of Sunderland College
 City of Westminster College
 City of Wolverhampton College
 Clydebank College
 Colchester Institute
 Coleg Glan Hafren
 Coleg Menai
 College of Central London
 College of Haringey, Enfield and North East London
 College of North West London
 Cornwall College
 Craven College
 Croydon College
 Doncaster College
 Dudley College
 Dundee College
 Ealing, Hammersmith & West London College
 East Berkshire College
 Edinburgh's Telford College
 English Language Centre Bristol
 Epping Forest College
 Exeter College
 Farnborough College of Technology
 Filton College
 FoundationCampus London
 Gateshead College
 Glasgow College of Nautical Studies
 Glasgow Metropolitan College
 Gloucestershire College
 Gower College Swansea
 Greenwich Community College

Grimsby Institute of Further and Higher Education
 Guildford College
 Hampstead Garden Suburb Institute
 Harrow College
 Hartpury College
 Havering College of Further and Higher Education
 Henley College
 Highbury College, Portsmouth
 Hilderstone College
 Hopwood Hall College
 Hull College
 INTO Manchester
 INTO University of Exeter LLP
 Itchen College
 James Watt College of Further & Higher Education
 John Leggott College
 Kaplan International College London
 K College
 Kensington and Chelsea College
 King's College of Management
 King's Community Church College
 Kingston College
 Kirklees College
 Lancaster and Morecambe College
 Langside College
 Leeds City College
 Leeds College of Art and Design
 Leeds College of Music
 Leeds English Language School
 Leicester College
 Lewisham College
 Lincoln College
 Liverpool Community College
 London College of International Business Studies
 London College Wimbledon
 London School of Business and Management
 London School of Management
 Loughborough College
 Lowestoft College
 Malvern House
 Mid Kent College
 Milton Keynes College
 MPW London
 Myerscough College
 Neath Port Talbot College
 NESCOL
 New College Durham
 New College Nottingham
 New College Swindon
 Newcastle College
 Newcastle-Under-Lyme College

Newham College of Further Education
 North Glasgow College
 North Warwickshire & Hinckley College
 North West Kent College
 Northampton College
 Northbrook College Sussex
 Norton Radstock College
 Oaklands College
 Oxford and Cherwell Valley College
 Park Royal College
 Pembrokeshire College
 Peterborough Regional College
 Plymouth College of Art
 Preston College
 Queen Mary's College
 Richard Huish College
 Richmond Adult Community College
 Richmond upon Thames College
 Rochester Independent College
 Sandwell College
 Schumacher College
 Shrewsbury College of Arts & Technology
 Solihull College
 Somerset College of Arts & Technology
 South Cheshire College
 South East Essex College
 Southern Regional College
 South Leicestershire College
 South London Christian College
 South Nottingham College
 South Thames College
 Southgate College
 Southport College
 Southwark College
 St Clare's, Oxford
 St Helens College
 Stafford College
 Stevenson College Edinburgh
 Stockport College
 Stratford-Upon-Avon College of Further Education
 Strode's College
 Suffolk New College
 Sussex Coast College Hastings
 Sussex Downs College
 Swindon College
 Telford College of Arts & Technology
 Thanet College
 The City College
 The College of West Anglia
 The Manchester College
 The Oldham College

The Sheffield College
Tower Hamlets College
Truro College
Twin Towers English College
University College Birmingham
Uxbridge College
Wakefield College
Walsall College
Waltham Forest College
Warnborough College
Warwickshire College
West Herts College
West Thames College
Westminster Kingsway College
Weymouth College
Wigan & Leigh College
Wiltshire College
Wirral Metropolitan College
Worthing College
Wyggeston & Queen Elizabeth I College
Wyke Sixth Form College
Yeovil College
York College

Students' unions

Birkbeck College Students' Union
Birmingham City University Students' Union
British Universities North America Club (BUNAC)
Cambridge University Students' Union
Courtauld Institute of Art Students' Union
De Montfort University Students' Union Limited
Edinburgh Napier University Students' Association
Edinburgh University Students' Association
Heriot Watt University Student Union
Imperial College London Student Union
Keele University Students' Union
Lancaster University Students' Union
Leeds Metropolitan University Students' Union
Leeds University Union
London School of Economics & Political Science Students' Union
London South Bank Students' Union
Manchester Metropolitan Students' Union
Middlesex University Students' Union
Reading University Students' Union

School of Oriental and African Studies Students' Union
Sheffield Hallam University Union of Students
Swansea University Students' Union
Union of Brunel Students
Universities at Medway Students' Association
University College London Union
University of Aberystwyth Guild of Students
University of Birmingham Guild of Students
University of Bolton Students' Union
University of Bournemouth Students' Union
University of Bradford Students' Union
University of Durham Students' Union
University of Essex Students' Union
University of Glasgow SRC
University of Hertfordshire Students' Union
University of Kent Students' Union
University of Leicester Students' Union
University of Lincoln Students' Union
University of Manchester Students' Union
University of Newcastle Union Society
University of Plymouth Students' Union
University of Salford Students' Union
University of Sheffield Students' Union
University of Southampton Students' Union
University of Stirling Students' Union
University of Strathclyde Students' Association
University of Sunderland Students' Union
University of Sussex Union
University of Teesside Students' Union
University of Wolverhampton Students' Union
University Union, Cardiff
Warwick Students' Union Limited

Other organisations and individuals

Accreditation Service for International Colleges
An Easy Visa Ltd
Association for Student Residential Accommodation
Association of American Study Abroad Programmes (AASAP/UK)
Association of Colleges
Babcock
British Accreditation Council for Independent Further & Higher Education
British Council
Chapter 1
Christine Humfrey
Citizens Advice
Contact Singapore
Endsleigh Insurance Services Ltd
English UK Ltd
Friends International Ministries
Goodenough College
GuildHE
Immigration Advisory Service
Institute for the International Education of Students
Institute of Japanese Studies
International Lutheran Student Centre
International Society Manchester
International Students' House
London Research Institute
Magrath LLP
Malaysian Students Department
Mark Chandler
National Union of Students
Northern Consortium UK
Paragon Law
Pearson Language Tests
Penningtons Solicitors LLP
Pestalozzi International Village Trust
Royal College of Nursing
Scottish Social Services Council
Study UK Association Ltd
The Archbishops' Council
The Methodist Church
Timothy Seller
United Arab Emirates Embassy
Universities and Colleges Admissions Service
Universities UK
University and College Union
Veristat Limited
Vianna Renaud
WQ Associates
Zebra Housing Association

Independent schools

Abbey College Birmingham
Abbey College Cambridge
Abbey College London
Abbey College Manchester
Bell Bedgebury International School
Bosworth Independent College
Davies Laing and Dick College
d'Overbroeck's College
English National Ballet School
Newbury Hall School
St Edmund's College
Taunton School International

Honorary life members

Belinda Harris
Bill Higman
Martin Kenyon
Dr Alastair Niven
David Richardson
Sir Peter Scott
James Wright CBE

Subscribers

Access to Music
Belfast Metropolitan College
Brit Ed Limited
Eurostudies (Bournemouth) Ltd
Geraldine Raison
IDP Education (UK) Ltd
International Educational Services (UK) Ltd
Job Connections UK Limited
Llandrillo College
North Lindsey College
North West Regional College
Strode College
Sturtivant & Co
The College of Richard Collyer
Tresham College of Further and Higher Education
Windle Trust International
Yale College of Wrexham
Ystrad Mynach College

*as at 13 June 2011

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The following organisations have observer status:

Association of Colleges
Association of International Student Advisers
BUILA
English UK
National Union of Students
GuildHE
Universities UK

*as at 31 March 2011

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